

Important announcement: Fee increase

August 2024



To our valued patients,

We regret to inform you we have had to increase our fees as of September 2nd 2024. We have delayed this increase for as long as possible as we know many households are struggling with the increased cost of living.

Government funding for primary care has only risen by 4% while our costs have risen by more than 9% in the past 12 months alone, leaving us with no other choice.

Despite our repeated efforts to convey the need for increased funding, our concerns haven't resulted in sustainable funding. This has led us to reluctantly pass these costs on to you.

Please understand this decision to increase our fees was made as a last resort, and we acknowledge the impact it will have on our patients and our community.

Your wellbeing remains our utmost priority, and we are dedicated to providing you with the best care possible.

Ngā mihi nui,
Kowhai Surgery team